PARENTAL PORTAL - SLG

What is the Parental Portal (SIMS Learning Gateway)?
SIMS Learning Gateway (SLG) is a system that allows parents/carers to have access to information that we keep about their children.

What information can I access?
Currently SLG allows you to see information about your child's attendance, assessments, conduct log, which includes achievement and behaviour management, as well as their timetable. SLG uses real-time data, so the information is always current. Reigate School takes electronic registers in morning registration and in all five lessons.

Can I see whether my child has arrived in school?
Our tutors finish their morning registers by 9:05am. You will be able to log in to SLG at 9:05am to see whether your child has been marked as present. However, there are several reasons why the register may be late going into the SIMS system (for example, a tutor may not be in school so the register may initially be done on paper by a cover supervisor). If you notice that your child is not registered, please wait and check after 9.30am before contacting the school.

What if I spot inaccuracies in the information?
Data integrity is important to us. While we endeavour to make sure that all of our data is accurate, we realise that mistakes are possible.

Who gets access to this information?
We launched SLG for all students, parents and carers in 2016. We sent out usernames and passwords to all parents/carers that we have registered as the primary point of contact for each child. If you are not the primary contact, or have not received your username, please visit https://reigateschool.fluencycms.co.uk/Parental-Portal-(SLG)-Support where you can submit your username and password request using our online form.

What to do if you forget your username or password
Visit https://reigateschool.fluencycms.co.uk/Parental-Portal-(SLG)-Support where you can submit your query using our online form.