

# Reigate School

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Dear Parents and Carers

I hope the week has gone well for you and your families. I have certainly found the weather has not helped so it was lovely to see some sunshine amongst the hail and thunderstorms today.

Thanks very much to all of you who have contributed to the values survey sent out by Mr Harvey. When I last checked in with him, we had over 1000 responses which is fantastic. I know with the lockdown comes added pressure for families. A member of staff was sent this link from his son's school which we wanted to pass on to you. It contains lots of ideas, advice and information for families and is certainly worth a browse over the weekend. [https://issuu.com/familiesonline/docs/surrey\\_east](https://issuu.com/familiesonline/docs/surrey_east)

I would like to thank you for your continued support and feedback regarding the distance learning process and am pleased to see that moving to a more structured model on Show my Homework is positive. We received feedback regarding the setting of work which has highlighted a problem with the functionality of the app. When work is set it appears in due date order rather than when it was set and this is causing confusion. Please be aware that the work appears in two areas: Homework List and Calendar. Please use the **Calendar** function as it will show the work set over a longer period of time and will help children see that the work is to be completed in line with their timetable. Unfortunately SMHW on your phone does not allow the calendar function so this really needs to be looked at on a PC if possible. You can also control the notifications you receive, including receiving notifications when work is set rather than just when its due which may be an option if you are unable to access SMHW on a laptop. We have alerted SMHW to the issue but they are unable to change the functionality of the platform at this present time.

We are still none the wiser on when the schools will reopen but the government does seem to suggest that this will be done in phases with certain year groups prioritised. We have been asked to provide our feedback to the Department of Education so things seem to be moving in the right direction. As always, as soon as we have any information we will pass this onto you.

I hope you all enjoy your weekend.

Take Care



Mr Alexander  
Head of School